

Commissioners Memorandum



To: Commissioners
From: Mike Whitten, Executive Director
Date: July 14, 2017
Re: **Public Hearing – Info Only**

MTA has completed our evaluation of several route change considerations for the fall and has scheduled a public hearing on the proposed changes for July 27th from 10:30-12:30 at the Health Department. With the City Hall renovations still underway, the Health Department was a great second location option as it's right on Elm Street with easy access on Route #7 which is of course fare free. It's also fully accessible and free of charge. A thirty day public comment period will begin immediately following the hearing. Final decisions will be made by MTA in late Aug.

The proposed changes include the following:

- Add 15 minutes to the trip time for afternoon Route #13 (Bedford Grove Plaza) trips making them 60 minutes long instead of 45 minutes.
- Cancel 5:30 AM trips of Route #4 Concord & Route #9 Nashua
- Convert the three Route #11 Front Street Express runs to full service runs. All Route #11 trips will now be full trips to all destinations.
- Switch Route #1 and Route #13 operating times with each other. This eliminates service redundancy with Routes #6 and #13 on the westside.
- Convert Route #14 to operate every other hour with departures from Downtown Manchester on the even hours beginning at 8:00 AM.
- Change the departures times of two Route #4 Concord trips: 7:30 AM moving to 8:30 AM and 4:30 PM moving to 4:00 PM.
- Extend service by 3 hours on Routes #5 River Road/SNHU and #11 Front Street with new evening departures from Downtown Manchester at 6:30, 7:30, & 8:30 PM. Extended service will operate as deviated fixed route with ability to deviate up to $\frac{3}{4}$ of a mile from route for on demand pick up or drop off.
- No fare increase. Beginning April 7th, 2018 all Saturday riders will be able to ride for half fare on all routes every Saturday. This extends to day pass pricing too! No need to show half fare ID.
- Restructure route numbers to better differentiate zone 1, 2, & 3 routes.