

CASH FARE

Exact change is not necessary but **the farebox does not make cash change**. An MTA change card will be issued by the farebox. Fare cards may be purchased on the bus, on our website or at MTA.

See our current bus schedule for prices

HALF FARE RIDER POLICY

Passengers riding for half-fare must present (to the driver) an MTA identification card (ID), Medicare card OR a state issued ID with proof of age (older than 65). Half-Fare ID photos can be taken at the MTA main office, Monday through Friday, from 8:00 AM to 4:00 PM.

Cost is \$2.00 for
Manchester residents and
\$10.00 for non-residents.



Bus Accessibility

All MTA buses are wheelchair-accessible and are equipped with a kneeler. ALL fixed route buses are low-floor, which means there are no stairs to climb. MTA has an automated bus stop announcement system that will announce all major stops (those on the bus schedule). Ask the driver for assistance when getting on or off the bus, if needed. The driver can also assist with reading and understanding the bus schedule as well as determining which bus to take.

TITLE VI

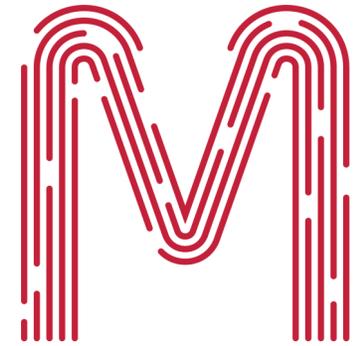
The Manchester Transit Authority (NH DOT) hereby gives public notice of its policy to uphold and assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all related statutes. Title VI and related statutes prohibiting discrimination in Federally assisted programs require that no person in the United States of America shall, on the grounds of race, color, national origin, sex, age, or disability be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving Federal assistance.

Any person who believes they have been aggrieved by an unlawful discriminatory practice regarding the MTA's programs has a right to file a formal complaint with the MTA. Any such complaint must be in writing and submitted to the MTA Title VI Coordinator within one hundred eighty (180) days following the date of the alleged occurrence.

Please contact the MTA regarding civil rights complaints.

Accessible Formats

MTA has schedules and other instructions in Accessible Formats such as large print, brail, alternative language, etc.



manchester transit

Passenger Information & Policies Guide



Manchester Transit Authority

110 Elm Street
Manchester, NH 03101

Phone: 603-623-8801

Fax: 603-626-4512

Email: info@mtabus.org
On Facebook and Twitter!

How to Ride

- Arrive at the bus stop five minutes early.
- Have your fare or pass ready when boarding.
- Drivers can not make change for you.
- Smoking, consuming alcoholic beverages, or using foul language is not permitted on the bus.
- Signal the operator approximately one block before you want to get off.
- Deadly weapons as defined by [RSA 625.11, V](#) are not allowed on the bus.
- Please use handrails when boarding or exiting.

Minimum age for passengers traveling without adult supervision is 12 years of age. Children 1 to 4 years old ride free.

If you are waiting for the bus somewhere that it is difficult or unsafe for the driver to pick you up, the driver will pull over somewhere safe ahead of you and wait for you to walk up. Not every intersection is safe for buses to stop.

Lost & Found

Found something on the bus? Please give it to the driver. If you have lost something on the bus, please call 603-623-8801. All items found on the bus are held at the MTA for seven days. The MTA is not responsible for lost or stolen articles.

Frequently Asked Questions

Can I bring my service animal?

Any animal that is individually trained to do work or perform a task to benefit you is welcome aboard our buses.

Can I bring my pet?

The animal must be fully contained in a pet carrier and under control at all times.

Can passengers in mobility devices ride the bus?

Yes, every bus can accommodate up to two (2) mobility devices at a time. In order to preserve a safe and comfortable riding environment for all passengers, individuals utilizing a mobility device must have their mobility device secured according to MTA policies. Shopping carts and walkers must be folded and stowed in a safe location.

How can I be sure to make my transfer?

When boarding the bus, tell the driver you need to transfer. The next driver can only wait up to 5 minutes past their departure time for transfers. MTA makes every attempt to remain on-time, however, late buses due to traffic and weather may result in missed transfers.

How many bags can I bring with me?

Passengers may bring as many bags on the bus as they can carry on in one trip. You may occupy up to two (2) seats, one to sit in and one for your luggage. Passengers may opt to stand and utilize both seats for the luggage. Luggage is NOT allowed to be in the aisle.

Can I bring my bike on the bus?

Passengers may utilize the bike rack on the front of the bus, first come-first served. Bikes may not be transported in the bus.

Service Disruptions

Please assist the MTA to service all passengers in a timely manner. For questions regarding late buses, location of a bus or service cancellation; visit us on our website at www.mtabus.org, Like us on Facebook at [MTA bus](#) OR on Twitter [@MTA bus](#). Passengers will receive the most up-to-date information online.

Travel Training Offered

Travel Training provides individuals and small group assistance with learning how to independently ride MTA's fixed route buses and enjoy Manchester.

Learn to:

- Read the Bus Schedules and Map
- Plan a trip
- Locate a bus stop
- Buy and Use a Farecard
- Determine what bus to ride
- Get on and off the bus
- Recognize route numbers, bus stop locations and landmarks

Green DASH Riders

The Green DASH circulates downtown and will be at Veterans Park every 20 past the hour and 50 past the hour from 7:20am to 9:50pm. There is no charge to ride this route. MTA asks our riders to use our bus tracker to locate the bus or see our website for stop times.

